

Hi all,

Thank you for attending our meeting on Tuesday night.

During our meeting we discussed the following:

New surgery proposal:

We are awaiting the outcome of a bid we put forward following the announcement made by the government in regards to extra funding for infrastructure in primary care. The bid had to be in by mid February and we are expecting to know the outcome of this in April. No further decisions have been made about the location, this will be looked at when we have approval, so we can move on with planning permission.

Patients who move:

In January a new initiative came out in regards to which practice patients can register. If patients move out of area, if they wish they can stay with the practice and if require a home visit this will be provided by the NHS 111 service. If a patient decides to do this they will be given a letter to explain how the service works.

We discussed how we can make patients aware of this and agreed on the following:

- Advertise on phone message, check in screen, jayex board
- Prescriptions
- Posters.

Improving Darley Dale:

We reviewed our GP survey results to look at the results and noted that the standard was high for Darley Dale. We all agreed that we have to continue to look on how to do things better and agreed the following priorities:

- To look on how to get a younger representation for our PPG and discussed contacting schools, youth club and care homes workers to get involvement.
- To ask reception to guide patients if they wish to use the other sites to get the earliest availability.
- To ask receptionist to guide patients on their availability so we can meet the needs of all our patients ensuring we advertise our early and late surgeries.

I advised that we have increased our hours for Health Care Assistants and Nursing during these periods to try and meet the growing demand.

AOB:

- 21c meeting via the CCG to commence on the 12th March from 6pm @ Bakewell Agricultural centre.. All invited.
- Tablets on repeat are now working better.
- Feedback to be given to reception about the use of the Whitworth

Thank you all again for your contributions and I will see you all if not before on the 7th July.

Regards
Nicola

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